

# Robert Chelala

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[Tableau Public/Robert Chelala](#)

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## Objective

Highly motivated professional with over ten years in the medical industry looking to transition from a Clinical Systems Analyst into a Data Analyst role. Passionate about transforming data into actionable insights to support business decisions using SSRS and Tableau.

## Certifications

**Certifications:** Tableau Certified Desktop Specialist, Google – Data Analytics Professional Certificate

## Technical Skills

**Languages:** SQL  
**Databases:** Microsoft SQL Server Management Studio, Postgres, MySQL  
**Software:** Tableau Desktop, SSRS, Altera EMR (Formerly Allscripts), Cerner EMR, Jira

## Professional Accomplishments

*Clinical Systems Analyst II*  
Phoenix Children's Hospital  
February 2021 – Current

- Supported the transition from paper-based chemotherapy protocols to computerized provider order entry (CPOE) by overseeing user acceptance training, system testing, configuration, on-site go-live support, and developing a query to track protocol usage and order statuses during implementation.
- Provided ad hoc analysis for the Clinical Optimization and Clinical Ancillary teams to support data-driven decision-making.
  - Identified specific class types in medication orders to improve categorization and reporting.
  - Optimized a lab interface failure query, enhancing data accuracy and workflow efficiency.
  - Analyzed order sets to identify individual components within complex medical orders.
  - Discovered a group of patients who received Final results before the in-progress results were resent, preventing data inconsistencies in a large-scale job.
- Optimized clinical workflows by testing Surescripts service levels functionalities then enrolled prescribers in those service levels (Rx Cancel, Rx Fill, Rx Change) to reduce calls and faxes. Developed a query to monitor tasks and responses from retail pharmacies, improving process efficiency.
- Led the transition of the Pathology division from Dragon Dictation to Fluency Direct, aligning them with the rest of the hospital and eliminating the need for multiple dictation software systems. Oversaw command development, clinical staff training, and on-site support to ensure a seamless implementation and cost savings.

*Pharmacy Technician II*  
Phoenix Children's Hospital & Banner Del E. Webb  
January 2014 – February 2021

- Skilled in IV sterile compounding, including chemotherapy, TPNs, and hazardous/non-hazardous medications, using traditional needle systems and Texium closed-system transfer devices.
- Experienced in maintaining and restocking automated medication dispensing systems, including Omnicell and Pyxis.
- Proficient in SCM – SRx module for medication management and workflow optimization.